



Policy – Lived/Living Experience Remuneration

1.0 Policy Statement

The Mental Health Review Tribunal (Tribunal) acknowledge and value the unique insight, perspective, and expertise that individuals with lived/living experience of mental health bring to the Tribunal. Such experience can inform and enrich the Tribunal's strategies, procedures, policies and services. In recognition of this experience, the Tribunal is committed to appropriately remunerating individuals with lived/living experience who have been engaged to undertake duties and/or activities for the Tribunal.

2.0 Scope

This policy applies to individuals with lived/living experience of mental health who are engaged by the Tribunal to provide a range of duties and activities, including but not limited to:

- participating in Tribunal advisory groups.
- consulting on Tribunal policy development.
- designing Tribunal education and training packages.
- participating in the Tribunal Reference Group.

3.0 Legislation and Associated Documents

MHRT Strategic Plan 2021 – 2025

MHRT Consumer Engagement Strategy 2022 – 2025

Health Consumers Queensland Renumeration and Reimbursement of Consumers Position Statement

4.0 Background

Lived/living experience engagement and participation is a key strategic priority for the Tribunal as outlined in the MHRT Consumer Engagement Strategy 2022 - 2025. This experience is critical in understanding the consumers who appear before the Tribunal, and in understanding mental health issues more broadly as they affect the community.

5.0 Eligibility

Payment will be made to individuals with a lived/living experience who are engaged by the Tribunal to undertake specific duties and activities as identified by the Tribunal.



Prior to the commencement of the engagement, the individual will be advised of the specific duties, along with an indication of the time commitment required and the expected remuneration.

6.0 Remuneration rates

The Tribunal accepts and adopts the recommended rates of remuneration as outlined by Health Consumers Queensland in their Remuneration and Reimbursement of Consumers Position Statement.

The Tribunal are also responsible for expenses related to the engagement including meals as appropriate, parking or transport costs and other travel related expenditure.

The Tribunal reserves the right to review and change remuneration rates as necessary. The President of the Tribunal will consult with individuals with a lived/living experience prior to making any determination in relation to a change of remuneration rates.

7.0 Partial Payment

Where a person is not available for the entirety of the engagement, they will be eligible for a partial payment. The partial payment amount will be on a pro-rata basis having regard to the expected commitment and actual time committed. Should a person anticipate they will not be available for the entirety of the commitment, they should notify the relevant Tribunal Officer as soon as possible.

7.0 Definitions

Lived/Living Experience: Lived /living experience refers to the personal experience of having received a mental health diagnosis, having accessed, or currently accessing mental health services and experiencing or having experienced periods of healing and recovery. Lived and living experience includes voluntarily caring for a person with a mental health diagnosis who has accessed or is currently accessing mental services, while supporting them in their healing and recovery journey. Lived and living experience may include consumers and support networks.